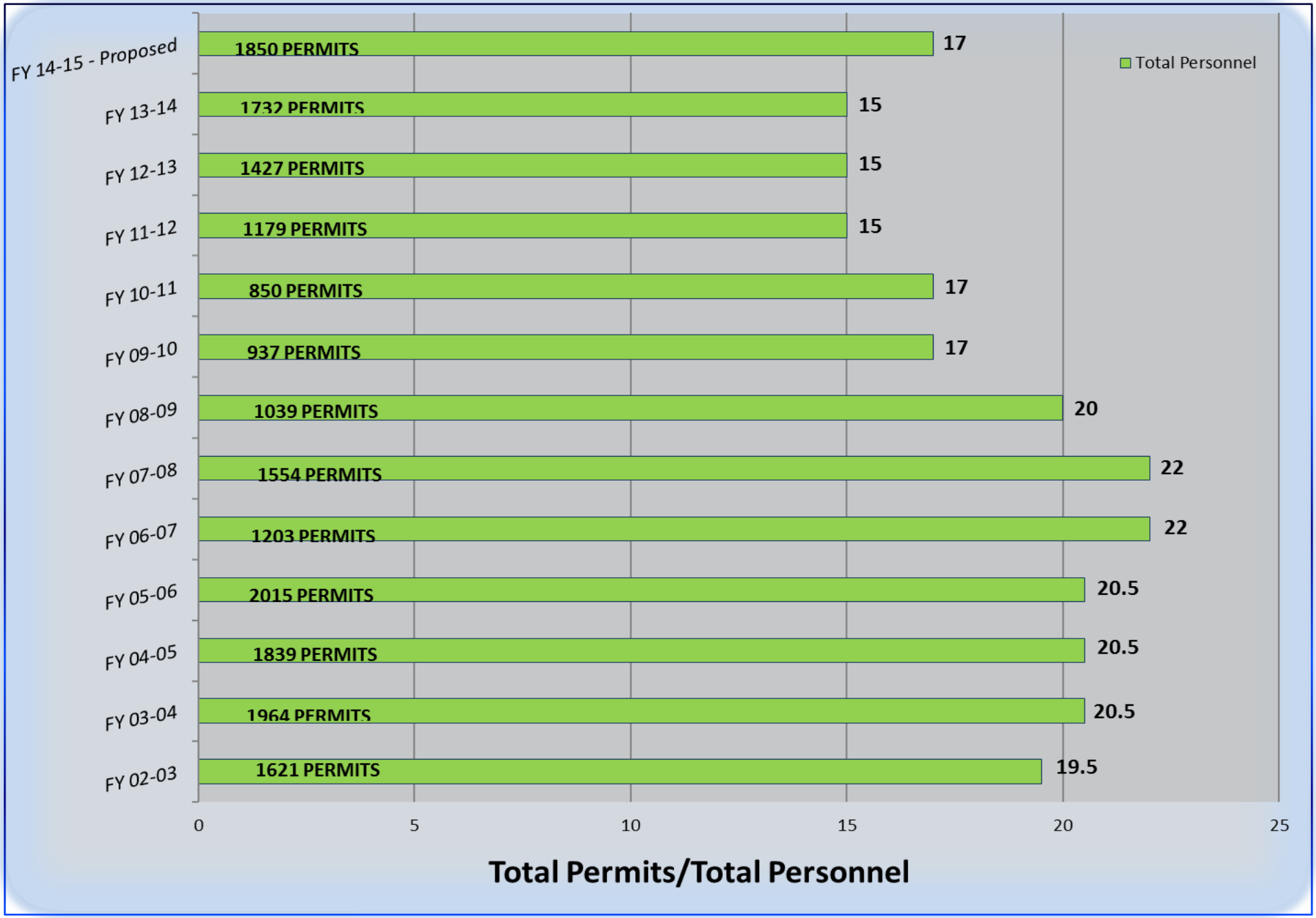
EXHIBIT A

PREVIOUS YEARS STAFFING RELATED TO CALLS FOR SERVICE