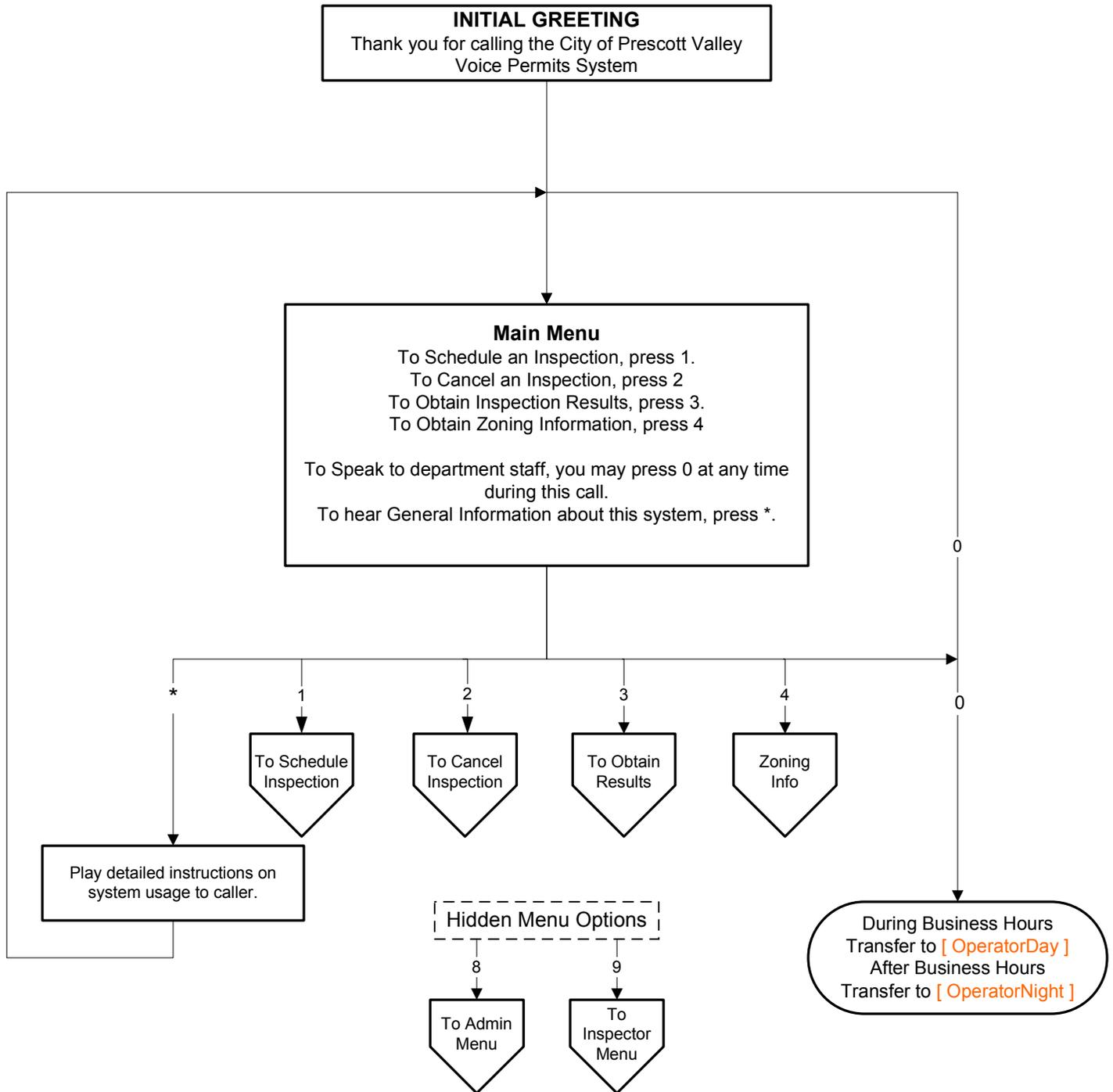


VoicePermits™

IVR Call Flow

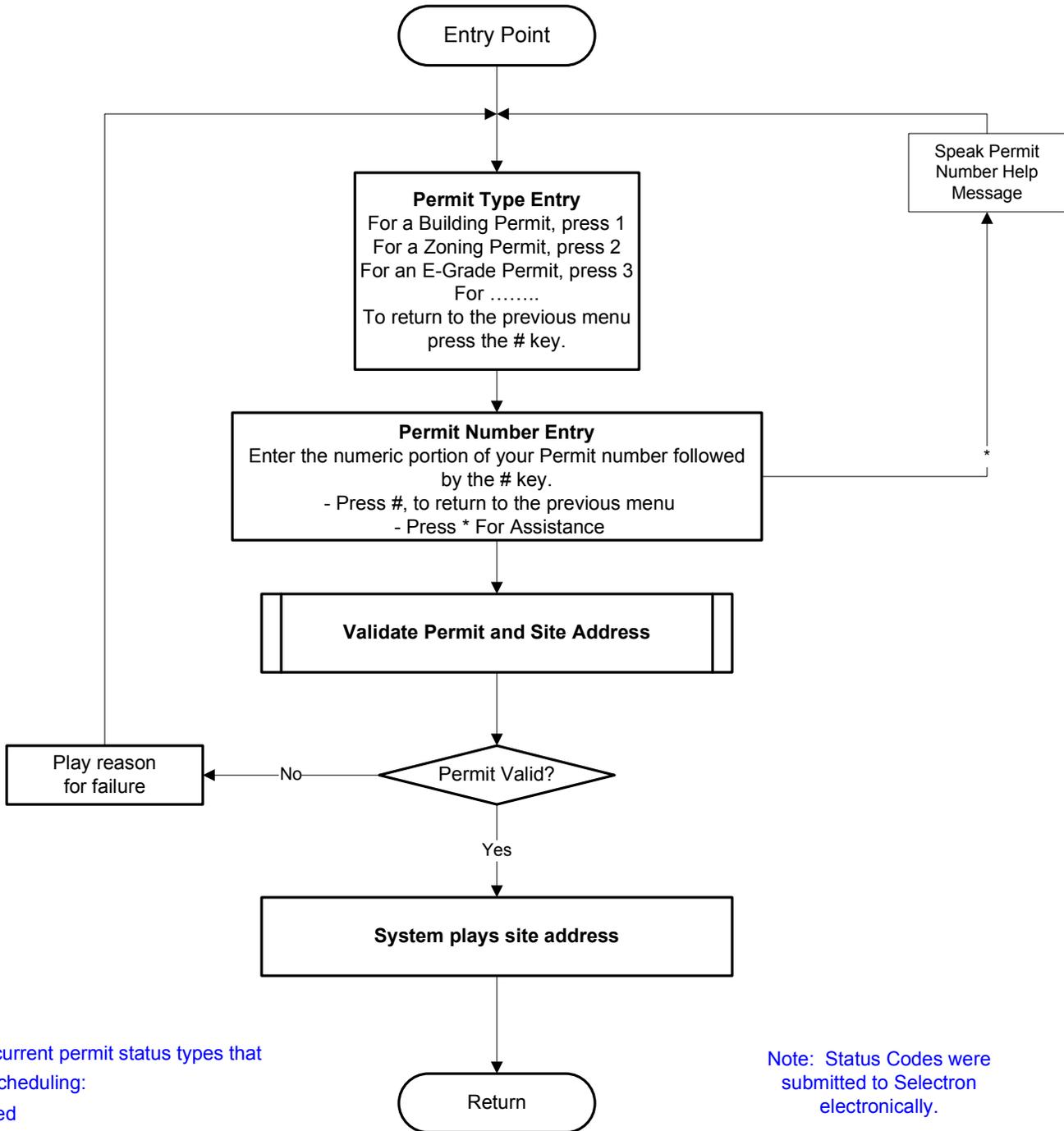


NOTE:

If connection is down between IVR & Host, IVR System will play message to call back in one hour.

Input Permit

Note: Current Prescott Valley Permit Type Entry:
 If your permit begins with a "B" enter 1.
 If your permit begins with a "Z" enter 2.
 If your permit begins with a "PW" enter 3.

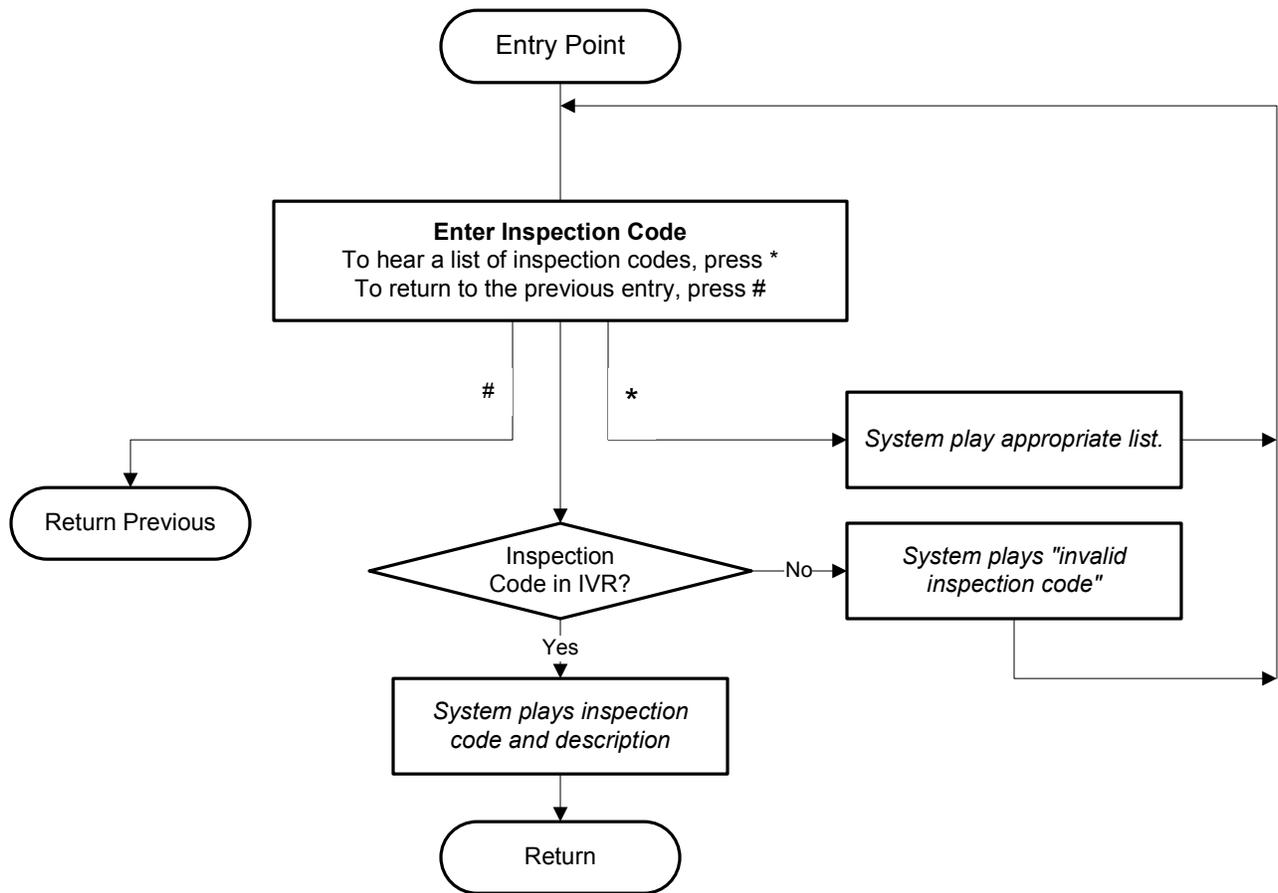


Verify current permit status types that allow scheduling:

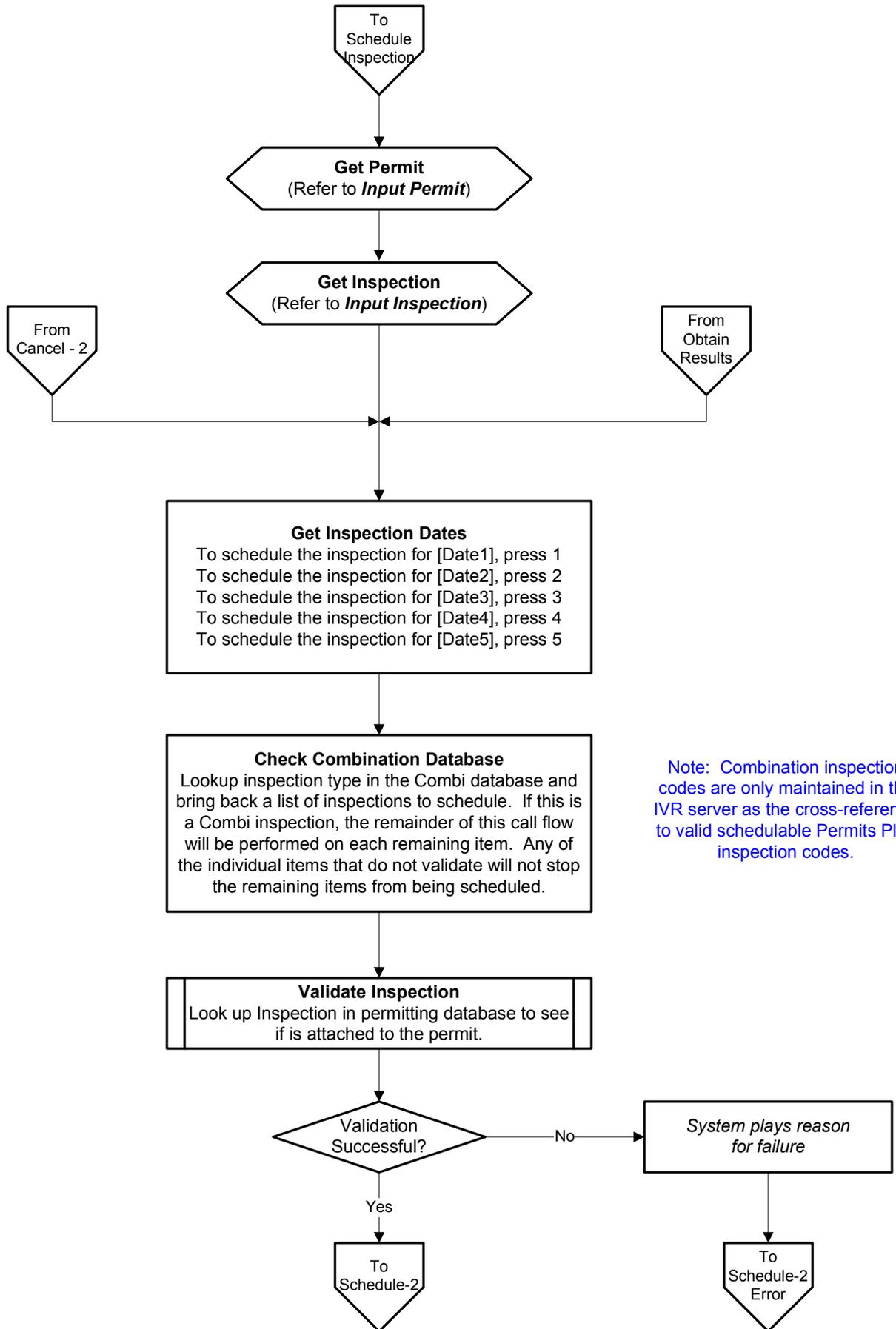
1. Issued
2. TCO
3. D&G
4. Renewed

Note: Status Codes were submitted to Selectron electronically.

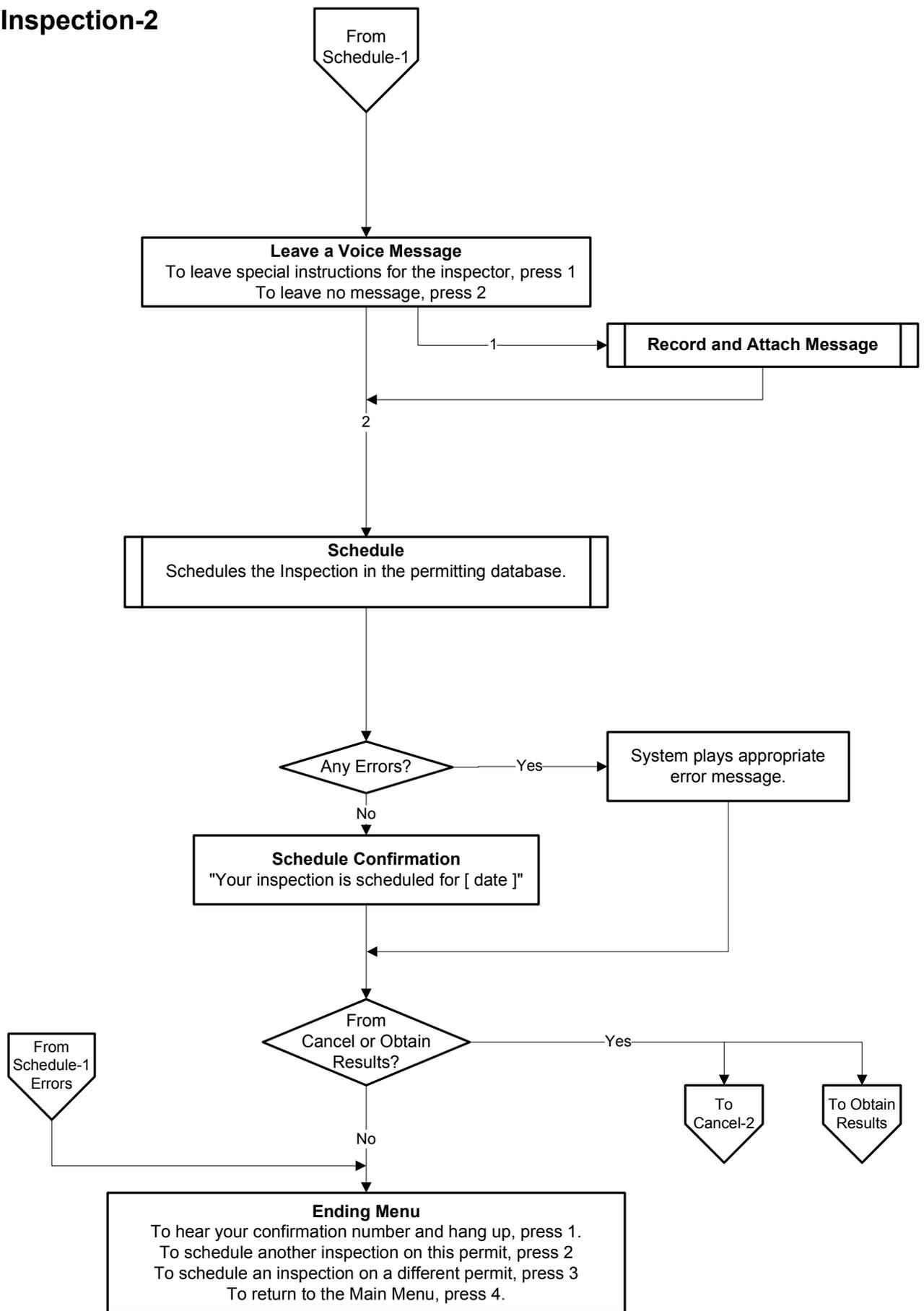
Input Inspection Code



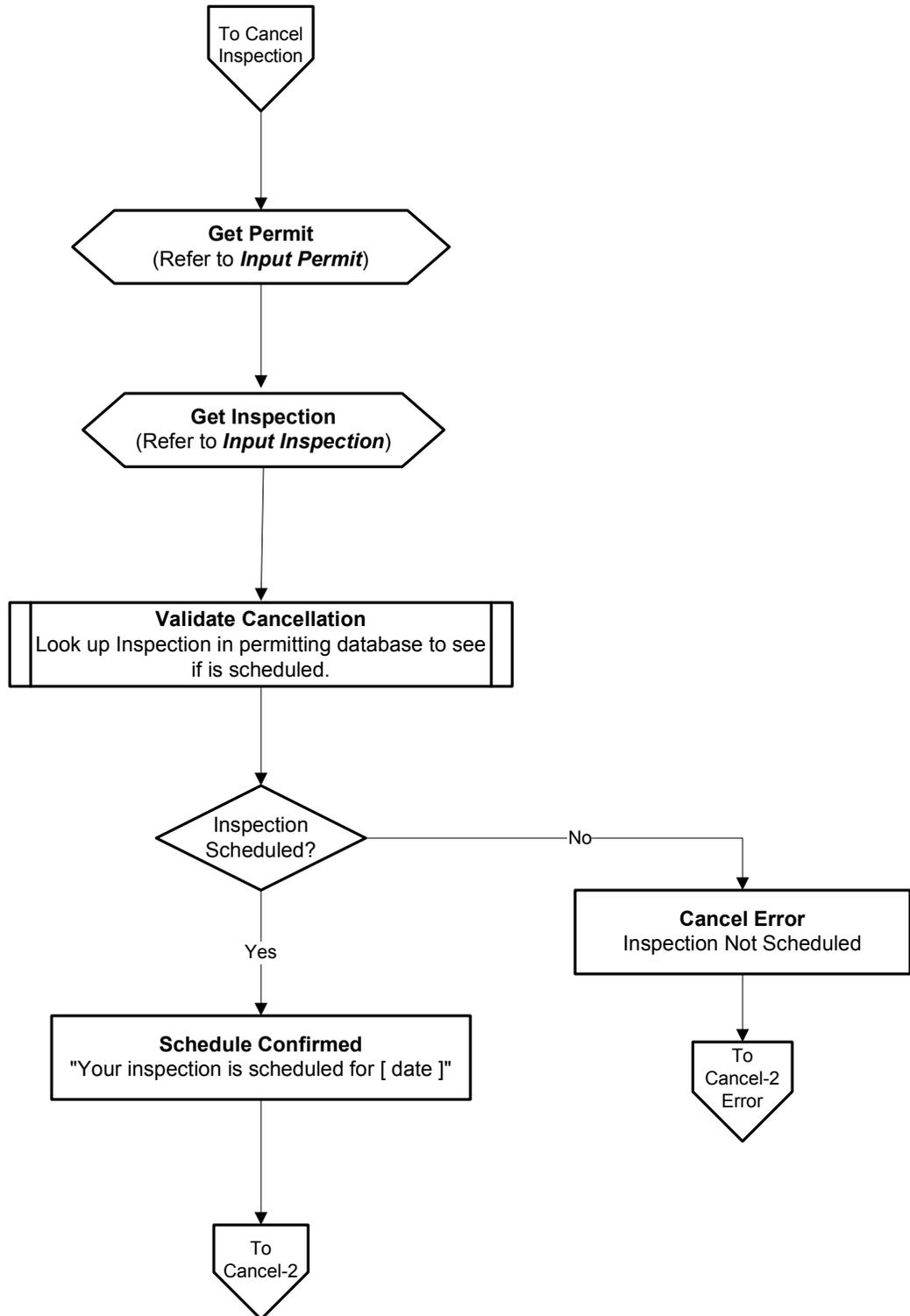
Schedule Inspections-1



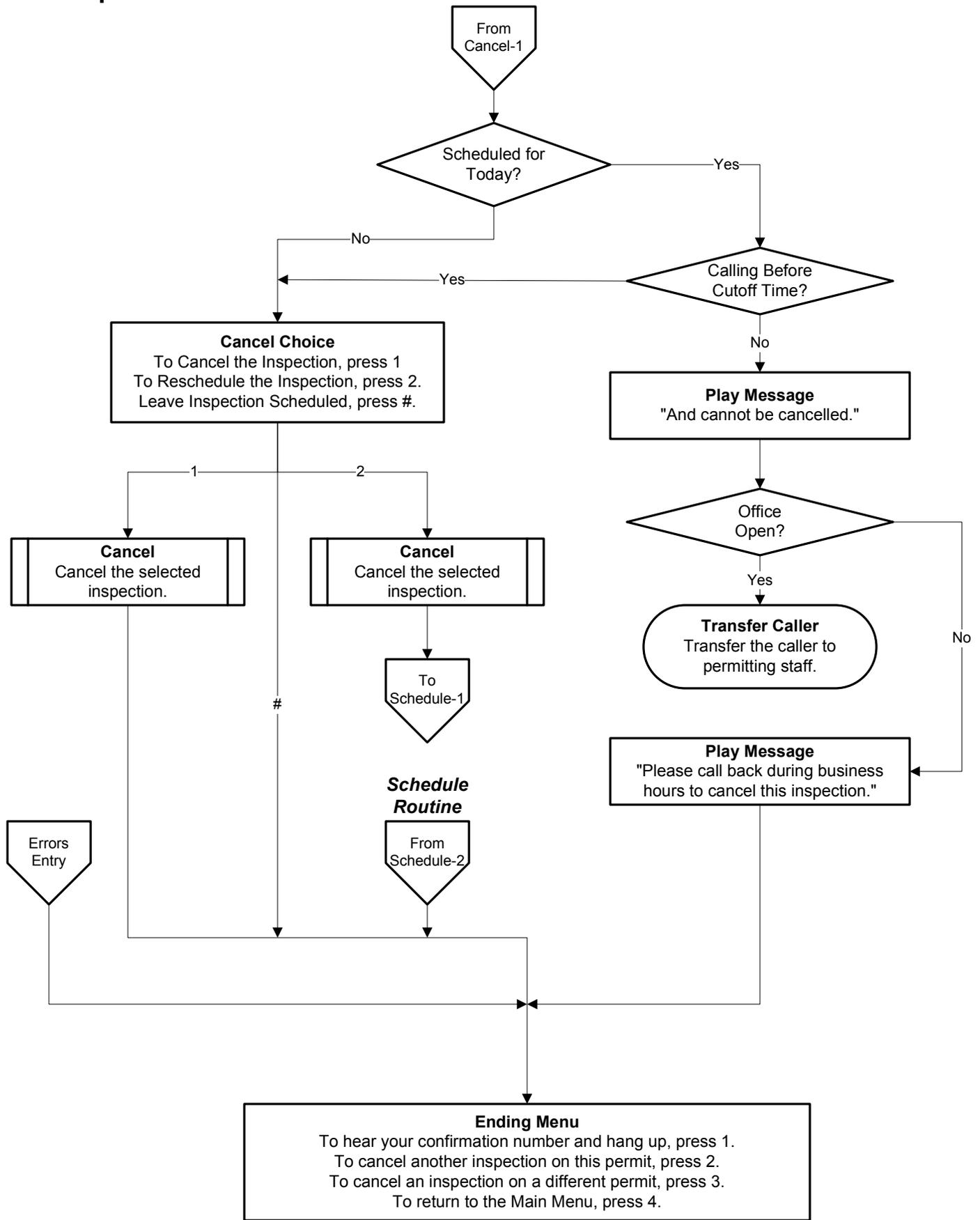
Schedule Inspection-2



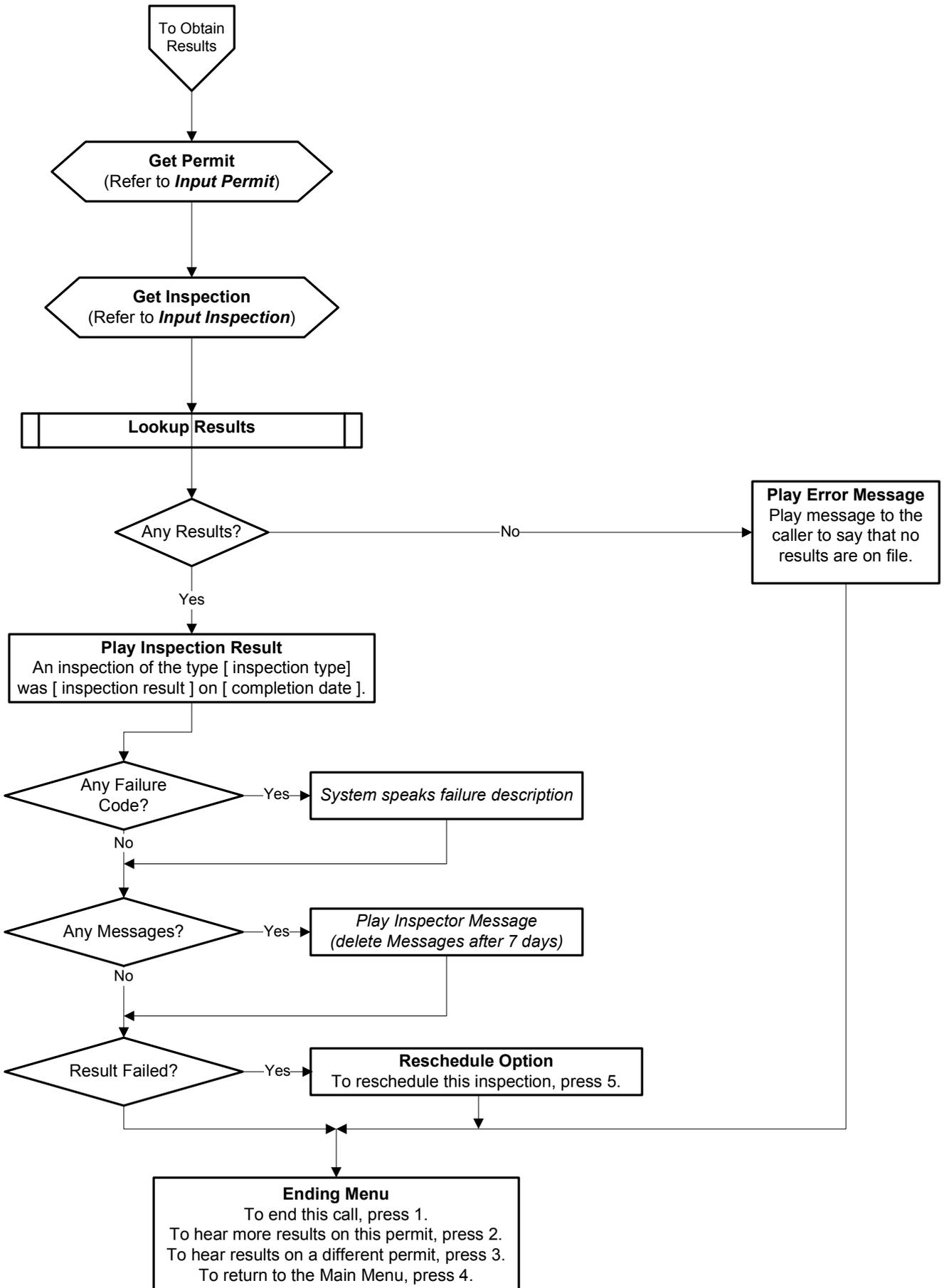
Cancel Inspections-1



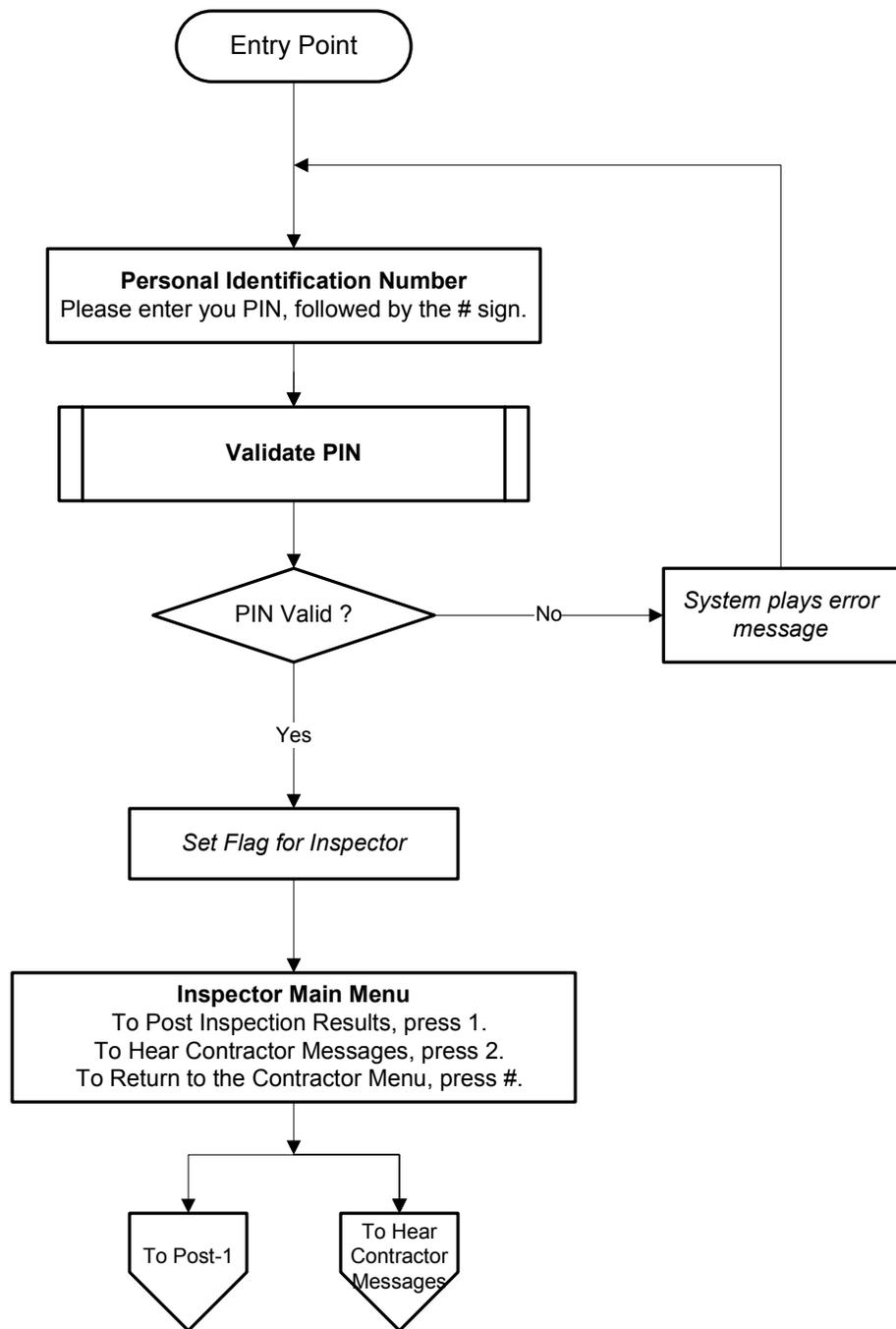
Cancel Inspections-2



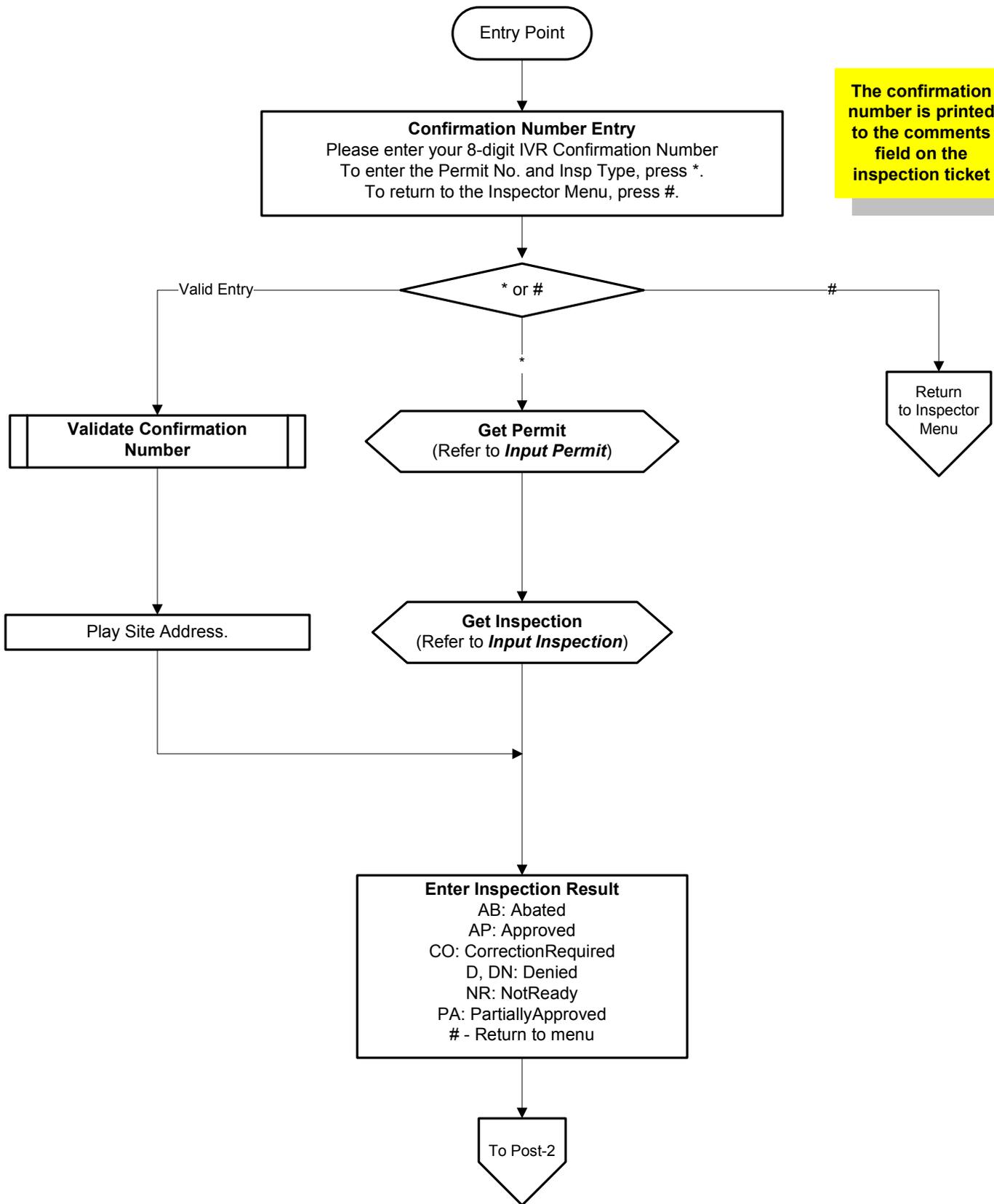
Obtain Results



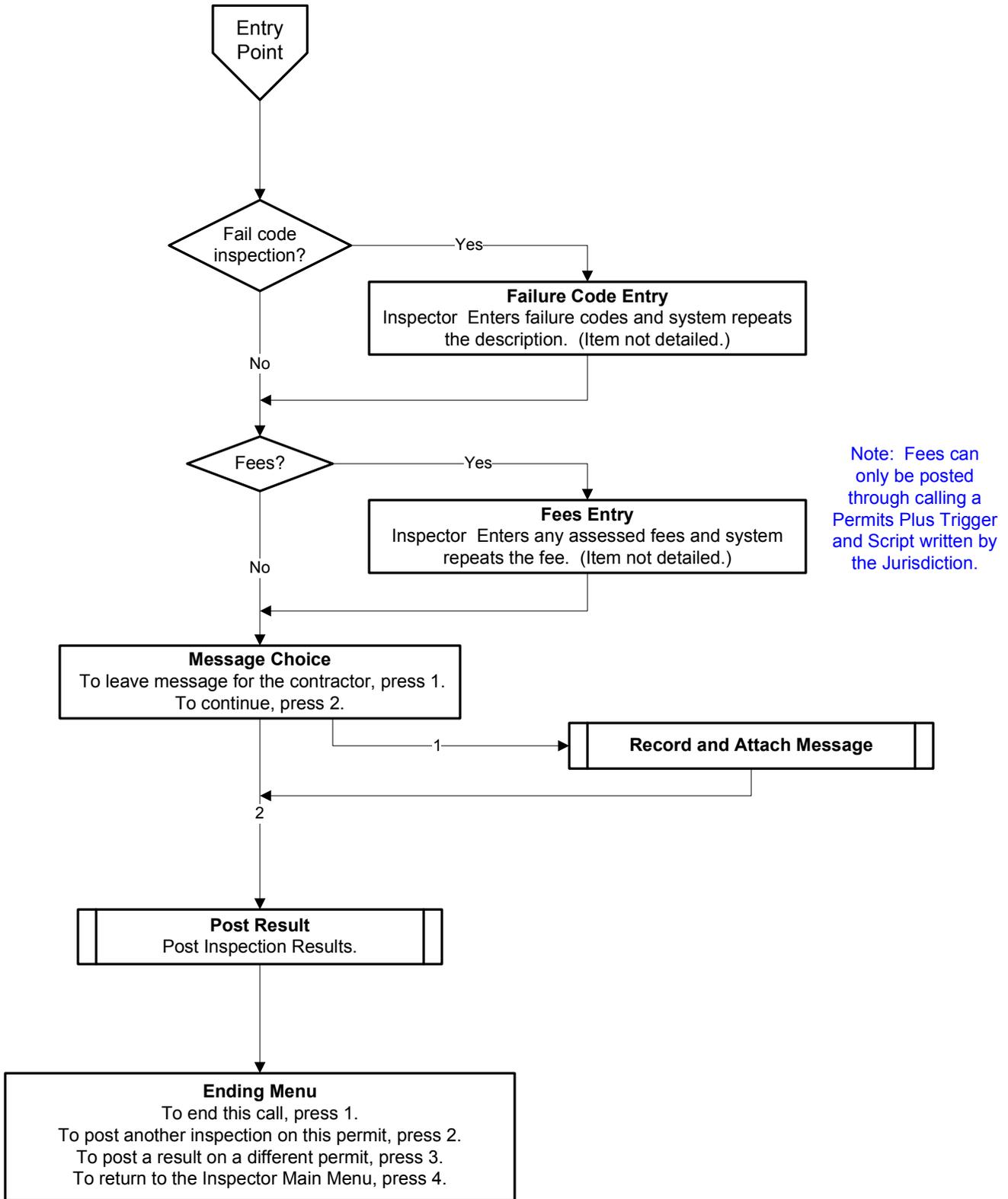
Inspector Menu



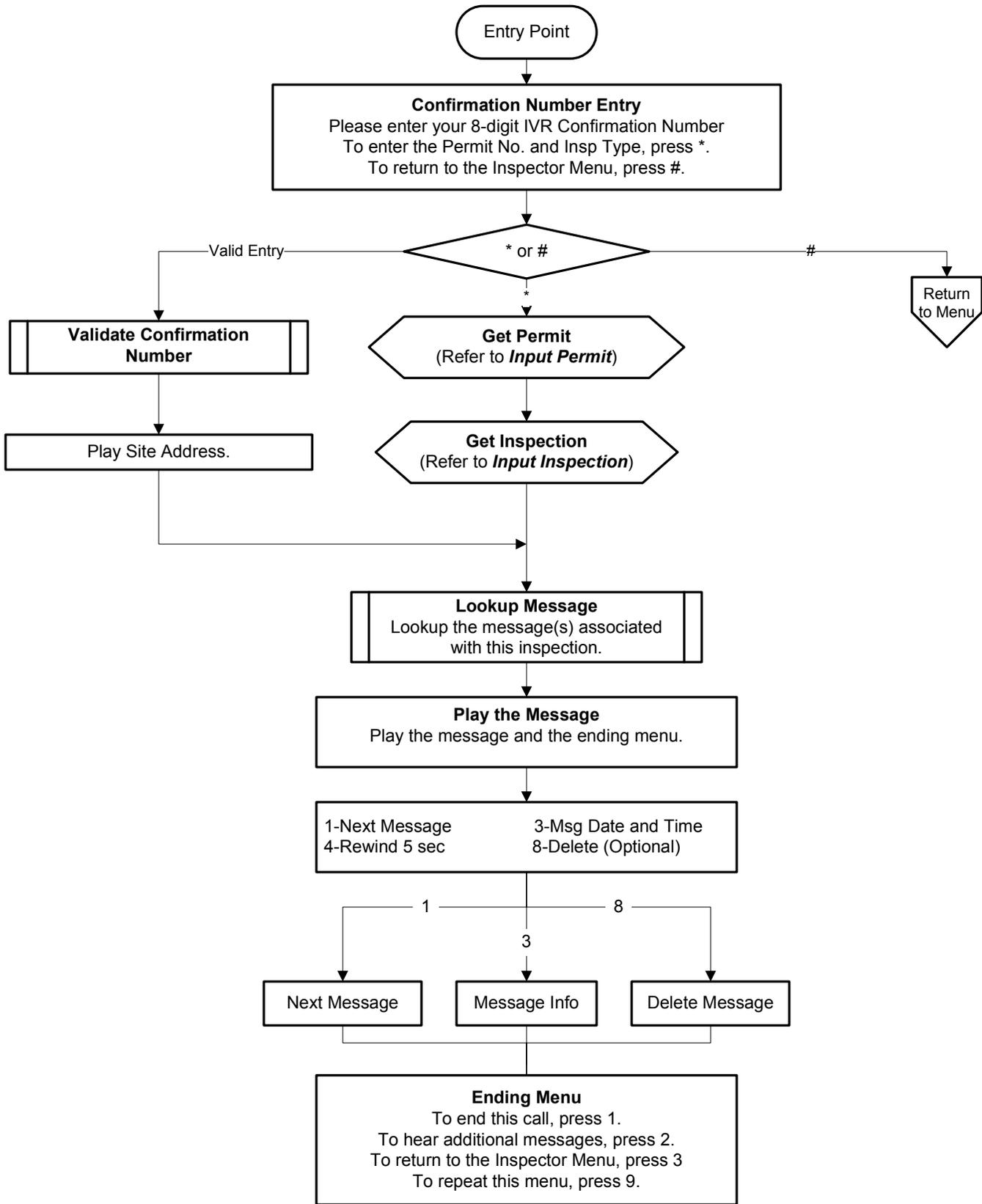
Post Results-1



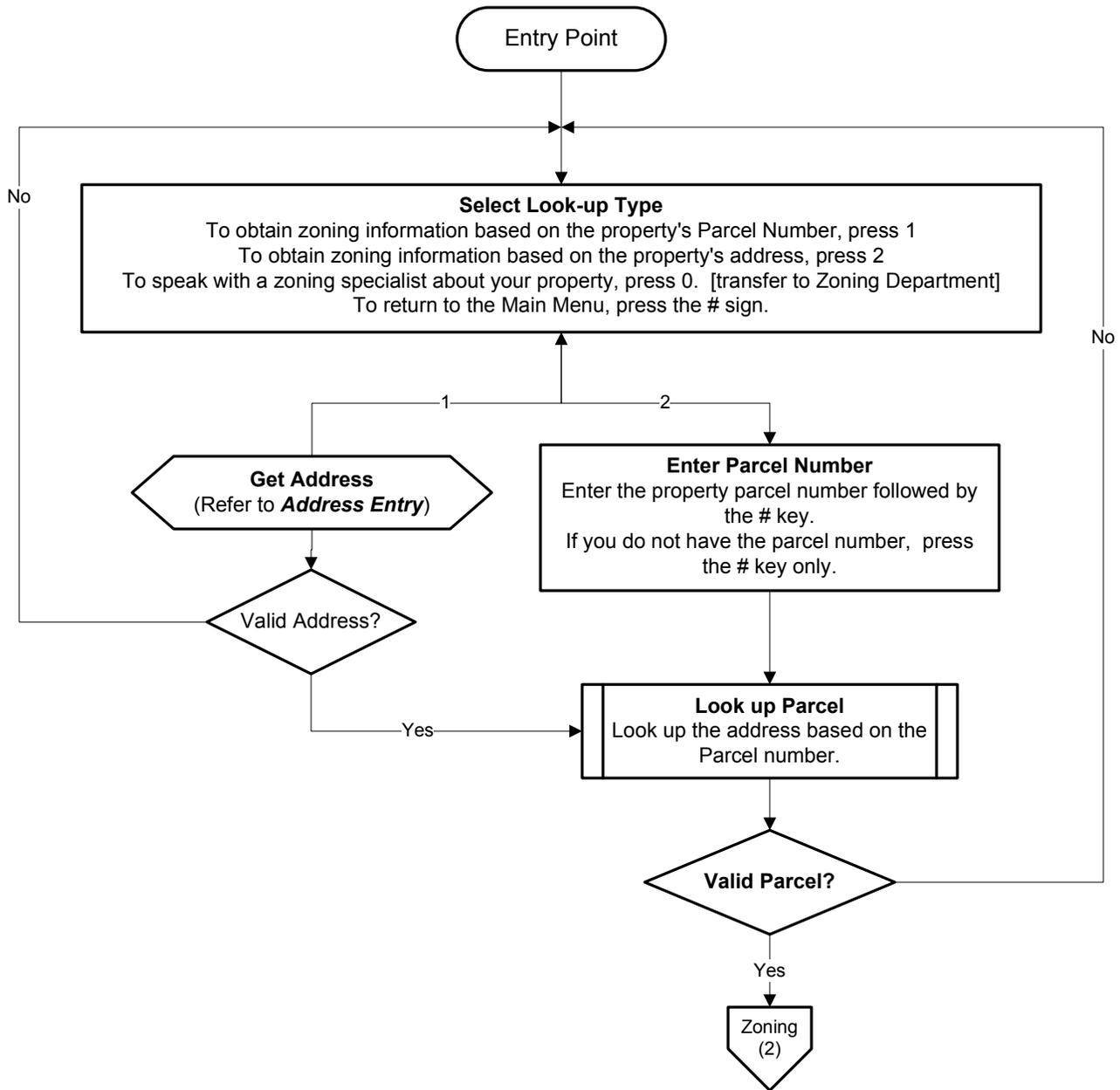
Post Results-2



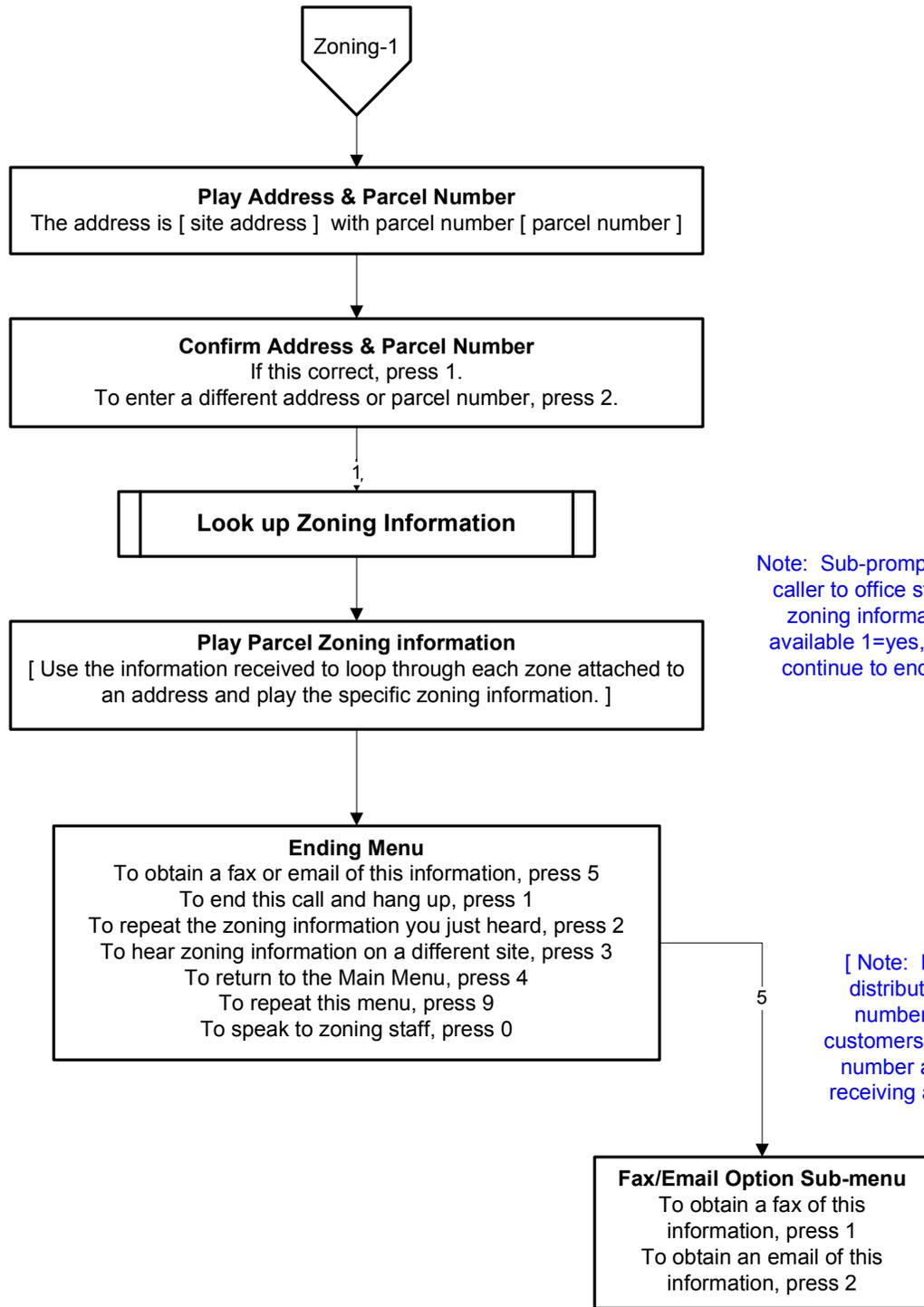
Hear Messages



Zoning Status-1



Zoning Status-2



Note: Sub-prompt to direct caller to office staff if no zoning information is available 1=yes, 2=no to continue to end-menu

[Note: Prescott Valley will distribute an authorization number upon request for customers that wish to use that number as the IVR input for receiving an email document.]

Address Entry

