

PRESCOTT VALLEY TOWN COUNCIL 13-12 P02:33 RCVD
APPLICATION

Name Jennifer Toel Date 2/9/12

Location Address 6689 mayflower lane Prescott Valley AZ

Mailing Address Same

How long have you been a resident of Prescott Valley? 2 years

Home Telephone: 970-290-8329 Work Telephone: 928-775-7862

EDUCATION

Number of Years: 8 Field: Business/Healthcare

EMPLOYMENT HISTORY
(Present, Previous, Previous)

Employer Address Phone No.	Position Held
Ernest Health Mountain Valley Regional Rehab 3700 N. Windsong Dr Hospital Prescott Valley AZ 928-759-8800	Chief Executive Officer
Ernest Health Northern Colorado Rehab Hospital 4404 Union Street Johnstown CO 970-619-3663	Chief Operating Officer
St. Mary Convent Hospital 1008 Milwaukee Ave Pueblo CO 81004 719-557-4000	Director of Post Acute Care

Have you ever held a public office? YES NO

Was this public office Elected or Appointed?

What was the office you held? _____

What volunteer work have you done for the Town? Chambers Economic Development team for PV, Vice Chair of the Salvation Army Board, member of AZ Disability Association, Prescott Area Young Professionals Group.

See Reverse

What experience do you feel qualifies you for the position of Councilmember? _____

I am currently very involved in the community of the economic development foundation. I am a strong leader and have lead one of the top hospitals in the Nation for Rehabilitation. I am committed to the success of Prescott Valley & willing to donate my time to help the town grow.

What personal qualities do you feel you possess that would assist you as a member of the Prescott Valley Town Council?

I am a very determined person with a positive attitude. I feel I can listen well and look at all situations from a big picture level. I am objective and always stand up for what is right. I have high morals & values & expect the same from the people I work with. Integrity means a lot to me - if you don't have that - you don't have anything.

Please attach resume.

Printed Name

Jennifer Roel

Signature



Additional paper may be used for further comments.

Jennifer Roel, BSW, MBA
6689 Mayflower Lane
Prescott Valley, AZ 86314
E-mail Address: jr.roel@gmail.com

OBJECTIVE:

To obtain a position that will allow me to apply my skills, education and experience to enhance my development.

EDUCATION:

Bachelor of Social Work: May 1999
University of Southern Colorado, Pueblo, Colorado
Major: Social Work Minor: Psychology

Masters Degree in Business Administration: March 2005
Emphasis in Health Care Management
University of Phoenix, Colorado Springs, Colorado

EMPLOYMENT:

Chief Executive Officer: (Promotion) February 2008 - Current

Ernest Heath, Mountain Valley Regional Rehabilitation Hospital, Prescott Valley, Arizona

- Oversight of all leadership and management of the day to day functions of the hospital.
- Provides financial direction to the leadership team, promoting stewardship and clinical excellence.
- Ensures quality care is being provided to each patient, monitoring overall patient outcomes and patient satisfaction.
- Works closely with staff to develop a strong and positive employee culture resulting in high employee satisfaction and low employee turnover rates.
- Establishes strong relationships within the community, attending several community events and networking closely with other key leaders.
- Upon arrival in 2008 MVRRH was ranked 9th out of 15 hospitals in the company. By the end of 2008 and throughout 2009, 2010, 2011 MVRRH is ranked 1st in patient satisfaction and financial outcomes company wide.

Chief Operating Officer: April 2007 – February 2008

Ernest Health, Northern Colorado Rehabilitation Hospital, Johnstown, Colorado

- Oversight of the leadership and management teams related to the day to day functions of the hospital.
- Provided staff development, budgeting, and direction of key services in accordance with the required policies and procedures. This included federal, state and local standards/guidelines, and regulations that govern hospital facilities.
- Planned, organized, developed and implemented programs necessary for providing quality patient care and maintaining a sound operation.
- Responsible for all aspects of the organization including patient satisfaction, quality outcomes, physical plant, licensure, employee retention and positive community relations.

Director of Post Acute Care: (Promotion) August 2004 – April 2007

St. Mary-Corwin Hospital, Pueblo, Colorado

- Director of Acute Rehabilitation Unit, Skilled Nursing Unit, Outpatient Cardiac Rehabilitation Services, Inpatient and Outpatient Therapy Services.
- Oversight provided to 3 managers, 2 coordinators and 100 active employees.
- Chair of the Orthopedic Service Line.
- Provided supervision over nursing and therapy staffing models.
- Provided leadership over human resources issues, including employee counseling, with authority to hire and terminate employees.
- Overseen and assisted in developing the annual operational budget for each department.
- Responsible for strategic program planning, and policy/procedure development.
- Collaborated effectively with physicians, peers and administrative staff to promote interdisciplinary integration of patient care.

EMPLOYMENT (cont'd):

Rehabilitation Coordinator: (Promotion) October 2002 to August 2004
St. Mary Corwin Hospital, Pueblo, Colorado

- Responsible for all case management and social work duties.
- Supervised staff when Unit Leader was not available.
- Responsible for patient satisfaction scores and reports.
- Created and implemented a strong marketing plan for the department.
- Assisted in quality assurance collection and development of reports.
- Facilitated all staff meetings with the medical director.
- Trained and responsible for UDS Pro Rehabilitation billing submissions.

Medical Social Worker:

Full-time April 2000 to October 2002

Part-time July of 1999 to April 2000

St. Mary Corwin Hospital, Pueblo, Colorado

- Discharge planning completed for several units within the hospital.
- Worked closely with several physicians and established solid working relationships.
- Educated in length of stay and hospital reimbursement.
- Facilitated family conferences and counseling.

SERVICE:

Member of the Prescott Valley and Prescott Chambers

Member of the Economic Development Committee for the Prescott Valley Chamber

Member of the Economic Development Foundation for Prescott Valley

Board Member of the Prescott Area Young Professionals Group

Vice Chair of the Yavapai County Salvation Army

Member of the Arizona Disability Association

Member of the Arizona Hospital Association

LICENSE:

Nursing Home Administrator: April 2007 to Present

State of Colorado