

**TOWN OF PRESCOTT VALLEY
REQUEST FOR COUNCIL ACTION
Date: September 27, 2012**

SUBJECT: Purchase of Cisco Unified Computing System and Associated Software for Upgrade of Call Manager and Voicemail Systems

SUBMITTING DEPARTMENT: Management Services, Information Technology Division

PREPARED BY: Casey Danner, Information Technology Manager

AGENDA LOCATION: Comments/Communications , Consent , Work/Study ,
New Business , Public Hearing , Second Reading

ATTACHMENTS: a) Cisco System Quote

SUMMARY/BACKGROUND: The Town has been using a Cisco IP-based phone and voicemail system since late 2007. We are on version 6.1 of the Cisco Call Manager software and version 5.0 for the voicemail system. Cisco is now on version 8 and soon to be version 9 of the Call Manager. To stay current with telephone technology, we need to upgrade to a newer version of both systems. Newer versions of the Call Manager system allow for increased capabilities and better server performance. The new Voicemail system will allow for unified messaging. Unified messaging allows employees to self-manage their voicemail through the email system, which will be required as staff moves towards total participation in the Town's retention program. This will also allow for Instant Messaging capabilities to be added in the future. To upgrade to the newest versions of both systems, we will need to upgrade to Cisco's newest UCS (Unified Computing System) platform and the associated software.

The proposed amount includes all required server hardware, software, licensing and consulting installation services through Century Link. The total amount for the system was approved in the 2012-2013 budget within various Information Technology line items, and the amount quoted is state contract pricing.

OPTIONS ANALYSIS: Council may authorize the Mayor to approve the purchase, or decline to authorize this purchase.

ACTION OPTION: Motion to authorize the Mayor (or in his absence the Vice Mayor) to signapprove thean agreement with Century Link in the amount of \$34,199.72 (tax to be added to PO) for the purchase of the UCS system. **VOTE.**

RECOMMENDATION: Staff recommends that the Mayor be authorized to approve the purchase of the UCS system and associated software and services.

FISCAL ANALYSIS: \$34,200 plus applicable taxes was budgeted within Information Technology line items for this purchase.

REVIEWED BY:

Management Services Director _____

Town Clerk _____

Town Attorney _____

Town Manager _____

COUNCIL ACTION:

Approved Denied Tabled/Deferred Assigned to _____